

Date of Posting: 05/21/2011

Date of Removal: 07/22/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ETNA, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Etna Post Office:

The Postal Service is considering the close of the Etna Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/21/2011 through 07/22/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Etna Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

MICHELLE KRUL
30 KARNER RD
ALBANY, NY 12288-9992

Date of Posting: 05/21/2011



Posting Round Date:

Date of Removal: 07/22/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ETNA, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1362780 - 13062

Date of Posting: 05/21/2011

Date of Removal: 07/22/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ETNA, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the Etna Post Office:

The Postal Service is considering the close of the Etna Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/21/2011 through 07/22/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

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NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

A handwritten signature in cursive script that reads "Michelle Krul".

MICHELLE KRUL
30 KARNER RD
ALBANY, NY 12288-9992

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 07/15/2011

Postal Customers of the Etna Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Etna Post Office, which was posted 05/21/2011 through 07/22/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Etna Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Maureen Hohl', written over a horizontal line.

MAUREEN HOHL
30 KARNER RD
ALBANY, NY 12288-9992



09/09/2011

SHARON LINDERBERRY

PO BOX 146
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ROSALIE BORZIK

PO BOX 264
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

WILLIAM & CAROL SHIPE
PO BOX 257
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

WILLIAM DART
1 ETNA LANE APT A
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

MARGARET PROUK

PO BOX 434
ETNA, NY 13062

Dear Postal Service Customer:

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If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

LAWRENCE BECKWITH

PO BOX 248
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

MATTHEW KEARY & LAUREN DOUGHTY

PO BOX 278
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

CATHRINE GROVER

PO BOX 236
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

PAUL WIECH
12 LOWER CREEK RD.
ETNA, NY 13062

Dear Postal Service Customer:

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If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

GARY & MAUDE RITH

PO BOX 429
1302

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ANONYMOUS

NO ADDRESS
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

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ETNA, NY 13062

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

WILLIAM GLACKWELL

PO BOX 461
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

PENNY NUGENT, MARILYN VECT & PAT CAPETO

PO BOX 494
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

CHARLES F. DAVIS

PO BOX 194
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

S. BAYLOR
PO BOX 205
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

MARJORIE B. SMITH
129 SHELDON RD.
FREEVILLE, NY 13068

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JOANNE HELIK
PO BOX 462
ETNA, NY 13062

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

CHARLES F. BOSSARD

BOX 474
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

SCOTT ANTHONY

PO BOX 538
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

KATHLEEN DAY

PO BOX 295
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

MICHELLE PURGH

PO BOX 45
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JEFF DWER

PO BOX 250
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

LAWRENCE A. BECKWITH

PO BOX 248
ETNA, NY 13062

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

A.J. LEDNOR
1 ETNA LANE #2
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

RICHARD BRADFORD

PO BOX 172
ETNA, NY 13062

Dear Postal Service Customer:

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JOANNE & STEPHEN TODD

PO BOX 246
ETNA, NY 13062

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Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

LINDA BAYLOR
PO BOX 167
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ALLISON & TREVOR PEYUS

PO BOX 297
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

SHEILA TAMMELIN

PO BOX 536
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

CAROL COLFER

PO BOX 280
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JAEL A. RIPCHICK
PO BOX 231
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

LOIS SWALES
PO BOX 282
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

TOM & ELLEN HARKNESS

PO BOX 256
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Kame Rd
Albany, NY, 12288-9992



09/09/2011

WAYNE G. RICHARDS

PO BOX 458
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

LAURA DALY
PO BOX 539
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in blue ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ANONYMOUS II

NO ADDRESS
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

L. FREDERICK KIRK

PO BOX 177
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

KHRISTI MILLER

PO BOX 202
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ANONYMOUS III

NO ADDRESS
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JIM GRANEY
PO BOX 242
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ELEEN MARTIN

PO BOX 179
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

MAUREEN ANGUISH

PO BOX 428
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

MRS. ALICE B. TESSAGLIA

PO BOX 477
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

SHERYL A. ENGLUND

PO BOX 225
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

SHERYL ENGLUND

PO BOX 245
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

CYNDIE SMITH

PO BOX 509
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JESSICA EVETT-MILLER

PO BOX 284
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

SUSAN MORSE

4 SUNSET WEST CIRCLE
ITHACA, NY 14850

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JOHN CROCKETT

PO BOX 290
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl".

MAUREEN HOHL

Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

RICHARD L. DEEB

PO BOX 259
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

SHARON SEARLES

PO BOX 517
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.
- Per the cover letter that was included with the questionnaires, an extension of rural delivery would be afforded to customers of the Etna community.
- Your opinion has been duly noted in the official record.
- The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JUDY AUBLE-ZAZZARA

PO BOX 483
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Courteous and helpful service will be provided by personnel at the Freeville Post Office and from the carrier. Special assistance will be provided as needed

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

MICHAEL BRANDT AND JEN SAGE

PO BOX 463
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

JOSEPH D SOLOMON

PO BOX 138
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ANONYMOUS IV

NO ADDRESS
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The document has been duly entered into the official record.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

CRACKERMAN OF ETNA, ATTN: JOHN BENDER

PO BOX 208
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
- Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in blue ink, appearing to read "Maureen Hoehl".

MAUREEN HOHL
Manager, Post Office Operations

30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

DONNA S. VANTINE

21 WOOD RD, PO BOX 449
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

ROBERT G. VANTINE
22 WOOD RD, PO BOX 508
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Per the cover letter that was included with the questionnaires, an extension of rural delivery would be afforded to customers of the Etna community.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

SKIP THORNE

PO BOX 486
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

BARBARA NEED

PO BOX 196
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Etna Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community meeting is conducted as an informational session during a study for a possible proposal to discontinue a post office. The Summary of Post Office Change Regulations flow chart begins at such time that an official Public Notice of Proposal is posted for a 60-day comment period.
- Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- Financial data is considered proprietary information during the study phase. If a proposal to close and office is posted, financial data pertaining to that proposal will be disclosed on the proposal.

If it is determined that a discontinuance of the Etna Post Office should be pursued, a formal proposal will be posted in the Freeville Post Office and Etna Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

MAUREEN HOHL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ETNA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: further away

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jane Pealo

Address: Box 173 Etna NY 13062

Telephone: 607-347-4375

Date: 5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ETNA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Cathy Pace

Address:

Po Box 218 Etna, NY 13068

Telephone:

607-347-6502

Date:

5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ETNA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>AS Needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) *AS Needed* ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

Receipt of Senior News Paper

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

Yes specifically ETNA PO

BAKE SALES, swap meets ARE ALWAYS A PART OF THE COMMUNITY CONNECTION FOR FRIENDS, NEIGHBORS AND EVEN INDIVIDUALS JUST PASSING THROUGH THE COMMUNITY. PLEASE KEEP OUR POST OFFICE. THANKS *PRM*

Sorry For Delay



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping ITHACA GENERAL AREA
- ☒ Personal needs ITHACA GENERAL AREA
- ☒ Banking SOMETIMES DRYDEN, ITHACA GENERAL AREA
- ☒ Employment ITHACA
- ☒ Social needs ITHACA

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

RON HARDING

Address:

PO BOX 264, ETNA, NY

Telephone:

Date:

5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IT IS MY ADAMANT OPINION THE ETNA POST OFFICE SHOULD NOT CLOSE. IT SERVES AS A VISIBLE CENTER OF CONTACT FOR THE ETNA COMMUNITY. MOST IMPORTANTLY TO ~~ME~~ BESIDES ~~THE~~ THE OTHER FACTORS IS THE HISTORICAL IMPLICATIONS. IT'S CONCEPTION HAS BEEN IN THE 1800'S - PRIOR TO THE AUTOMOBILE. AS AN EXAMPLE, IT HAS SERVED THE COMMUNITY AS A POINT OF CONTACT FOR FAMILIES AND CHILDREN.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ETNA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

~~YES~~ ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

this is a non applicable question!

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

What marketing firm did you hire for this ridiculous questionnaire, if the PO saw it's business more professionally this would not be an issue. Your problems are salaries, service hours etc.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ETNA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

None available

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Cynthia Marquis

Address:

PO Box 243, Etna, NY 13065

Telephone:

607-347-4547

Date:

5/3/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ETNA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

I will be closing my P.O. Box service
and will not need delivery

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking

on line



Employment

work from home



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

TERESA Howley

Address:

99 Etna Rd. Ithaca, NY 14850

Telephone:

607-592-8199

Date:

5/18/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ETNA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Sherry C. Ussary

Address: PO Box 203

Telephone: 607 351-7494

Date: 5-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ETNA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Since 1970, when Fall Creek Parke opened on Lower Creek Road, Parke owners have refused to erect P.O. boxes on Parke property. The 40 families residing here have walked to the Etna facility to get their mail, a round trip of about 20 minutes on foot if one stops to admire the scenery. Most of us will drive to Freeville rather than walk, as walking might take as long as an hour for the round trip in good weather. (For 6 months at least, good weather is not seen in these parts.)

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Disastrous!! Closing the Etna Post office will NOT improve service for Etna customers. The closing will Increase Costs for both the Etna residents AND THE POST OFFICE. NO SAVINGS WILL BE REALIZED BY ANYBODY. There will be no favorable effects at all. The proposal to close this office did not originate in the Etna community. Ignorant outsiders should not make the mistake of trying to tell us what is good for our community. We already know.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

WTF!! SOMETHING "FISHY" GOING ON HERE! The official P.O. line claims "savings." However, according to the testimony of the Etna Postmasters (all 3 of whom attended the public hearing), whenever there has been a postmaster in charge at Etna, the office has been PROFITABLE. Postmasters have great stature in this community. We believe what they say. Please drop this foolish closing idea + appoint a new postmaster as soon as possible.

Name of Postal Customer

JEFFREY A. DIVER

Signature of Postal Customer

Jeffrey A. Diver

Mailing Address

Box 250

City, State, and ZIP Code

ETNA, NY 13062-0250

Date

26 MAY 2011

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ETNA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The mail won't be as secure in a roadside box as it is in a p.o. box.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The p.o. has been an informal social gathering place for Etna people for years. There is no substitute. The community will probably never be the same.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I understand the p.o. makes more money than it takes to run. It doesn't make financial sense to close it. (If it does close, could the box for outgoing mail stay where it is, in front of Houtz Hall? There isn't another one nearby.)

Name of Postal Customer

William Blackwell

Signature of Postal Customer

William Blackwell

Mailing Address

P.O. Box 461

City, State, and ZIP Code

Etna, NY 13062

Date

5-24-2011

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ETNA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Because I travel alot, I need a post office. Without one in Etna, I will do less mailing and maybe start to use postal services on the internet. Most people in Etna go the opposite direction (to Freeville) so Freeville would add many extra miles of driving. We mostly drive to Ithaca.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Because the population in Etna is mostly elderly, families with children + professionals (all of whom use post offices more heavily than the average person), we will all be lost without the post office. (See 3)

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Our post office in Etna is the reason alot of us live here. It is part of the village life - it is a social center, we have suppers there - we all walk to the post office. The village is organized around the hub of the post office.

Susan Longaker



Name of Postal Customer

Signature of Postal Customer

PO Box 182

Mailing Address

Etna, NY 13062

City, State, and ZIP Code

6/20/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ETNA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The post office is Very Convenient to our home - It is also very nice to see our neighbors + visit and pass the time of day. I'd hate to see the post office close -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Etna is such a friendly place to live with nice neighbors. It would be a inconvenience to go further to mail etc. The mail ladies that have been here are great - I've been here quite a long time and would be upset at their leaving

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

MARY LOU MORSE

Susan A. Morse

Mary Lou Morse

Name of Postal Customer

Signature of Postal Customer

5 + 7 Sunset West Circle

Mailing Address

Ithaca N.Y. 14850-9127

City, State, and ZIP Code

Date

May 30, 2011

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ETNA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I love the personnel and friendly atmosphere ~ it is not crowded so takes little time ~ I can run down at last minute if I need to mail something ~ very convenient ~ people can walk to it

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many people stop and chat, see people in community move regularly which promotes sense of community - back room provides place for many community functions and is affordable

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

w/o Post office Etna loses its sense of being its own little hamlet and community

Kelley Morlock
Name of Postal Customer
150 Etna Rd

Kelley Morlock
Signature of Postal Customer

Mailing Address
Ithaca NY 14850
City, State, and ZIP Code

6/27/11
Date

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Wednesday, 20 July 2011

Nadine Trembly
US Postal Service
30 Karner Rd.
Albany, NY 12288

Ms. Trembly,

I am writing with respect to the USPS's proposal to close the Post Office in Etna, NY (13062). Let me begin by saying that, since I moved to Etna in August 2010, my experiences with a USPS Post Office have never been pleasanter. I moved from Chicago, where, when I wished to speak with someone at my Post Office, I was regularly required to leave a message (if I wasn't encouraged to go on line). Even before I moved, I was able to speak with the OIC at Etna in person, and she was able to help me right away. My experiences with the on-line system have been less than satisfactory. In addition, in the eleven months I have been here, I have never been concerned that mail addressed here would not arrive, though I am less than convinced that my all my mail addressed to me in Chicago has been properly forwarded. I also am certain that, when I put a letter or a bill in the mail slot at Etna, that piece of mail will be delivered promptly and on time. (One letter was delivered to Texas in three days! Not something I could hope for from Chicago.) I am writing now in the hopes that you and the Postal Service will reconsider the proposal to close the Etna Post Office, and I am challenging that proposal on three grounds: lack of clarity in communications, problems with the financials, and a lack of understanding on the part of the USPS of the role that the Etna Post Office plays in the life of the community.

From the very first, the communications that the customers at the Etna Post Office received were less than clear. The first letter of 25 April 2011 did not clearly state what stage the process was at. Frankly, the letter used too many words. Instead of saying "I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative," the letter could have said something like "The USPS is considering closing the Etna Post Office, and we solicit your opinion of this change. No decision has been made at this time. One result of such a closure would be that your mail might be delivered by rural route service or to a post office box at a nearby Post Office." The letter of 21 May 2011, which announced the proposal, said that the reasons for the closure were "stated in the accompanying proposal." They are not. There are five pages of responses to the concerns that were submitted in response to the first letter, and two pages of justification. The summary on the last page says that the Postal Service is proposing to close the Etna Post Office and reconfigure delivery through Freeville and that no employees will lose their jobs. In addition, the summary mentions numbers related to the use of the Etna Post Office and considers the impact on the community. The only point of discussion seems to relate to the cost savings the Postal Service will, allegedly, have if it closes the Etna Post Office. However, my understanding is that cost alone is not a sufficient reason to close an office. And I am not convinced about the savings.

According the proposal, \$48,452 annually will be saved by closing the Post Office at Etna. But on closer examination, this number cannot be accurate. For one thing, I have been told that there will be more than one additional mile will be needed for the rural service route out of Freeville and that 28 boxes is low (I do not know the area well enough to speak to this issue). For another, I know that Freeville is not the only Post Office that will be involved. Some of the area currently served by the Etna Post Office, including my home, would be served by the Ithaca Post Office. While there would probably be very little additional mileage, there certainly would considerably more mail boxes: there is a trailer park on Lower Creek Road. In addition, there are currently 156 post office boxes in use at Etna; and, while some current Etna customers may decide to rent a post office box at Freeville (or Ithaca), what makes the USPS think that 128 of those people will do so? Neither Post Office is convenient for me, either in location or hours. I am more inclined to buy my stamps elsewhere and mail my packages using some other service—which would be too bad because I am enjoying my local Post Office. I also do not believe that \$48,452 annually will make enough of a dent in the USPS financial problems, even if multiplied by all the stations under consideration of closure.

The proposal also shows a clear lack of understanding of the role the Etna Post Office plays in the community. The five pages in the proposal which respond to “Community Concerns” are very dismissive and lacking sensitivity. As I mentioned earlier, I have enjoyed my experiences with the Etna Post Office, but not just because of the USPS employees there. It is within walking distance of my home, and I walk there most days to pick up my mail. While walking, I enjoy the plants and animal I see on my route—and I have the opportunity to meet my neighbors, some of whom are also regular walkers in the area. When I enter the Post Office, I am as likely as not to meet yet more of my neighbors. I can easily spend five minutes or more chatting. If the USPS closes the Etna Post Office, that will vanish and one of glues that keeps Etna together as a community will be lost. I also understand from the meeting on 5 May 2011 that there are many more people who use the Etna Post Office than the 156 families and small businesses that have post office boxes there, including many people who work at Cornell and at least one non-profit that sends out quite a lot of mail. These users prefer the Etna Post Office because it is smaller than the Ithaca Post Office, with shorter lines. I have been told that a petition with more than 300 signatures has been sent out and that many of the signers are not Etna residents. This shows how important the Etna Post Office is to the community and its neighbors.

The cynic in me expects this letter to end up in the metaphoric circular file—ignored because the decision has really already been made and the USPS is merely going through the steps required by law. I hope I am wrong. The closure of the Etna Post Office would be a personal inconvenience, since I find that the lines at the Ithaca Post Office (I have not used the Freeville Post Office) are too long and the windows there understaffed. (Using on-line services either from home or from kiosks at the Ithaca Post Office is a non-starter.) I would also lose the motivation to get my daily exercise and the chance to chat with my neighbors as I go. While there were days last winter when I would have been glad to get my mail at the end of my driveway, I always found that getting out was

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well worth it. I would also have find time when the Freeville or Ithaca Post Office was open—which might easily be less convenient for me than Etna. The closure would also impact not just the 156 renters of post office boxes, but the whole community of Etna and the community beyond Etna: the members of the Etna community would have fewer opportunities to meet and strengthen the bonds that keep them a community, and people who do not receive mail delivery at the Etna Post Office would have their days disrupted by having to find somewhere else to post their mail or buy stamps quickly and easily.

I respectfully request that the United States Postal Service reconsider the proposal to close the Etna Post Office. It is a vital part of the Etna community, and it has enriched my life since I moved here last summer.

Sincerely,



Barbara Need
79 Lower Creek Rd. #1
P.O. Box 196
Etna, NY 13062

CC: Michelle Krul, USPS
Richard Hanna, US House of Representatives
Kirsten Gillibrand, US Senate
Charles Schumer, US Senate
Jim Seward, NY State Senate
Barbara Lifton, NY State Assembly
Martha Robertson, Tompkins Co. Legislature
Mary Ann Sumner, Dryden Town Board



UNITED STATES
POSTAL SERVICE

July 25, 2011

RE: Etna NY

Docket# 1362780-13062

Memo to the record. Item 38 Customer comments and Postal Service response letters.

This is in response to a customer letter from Barbara Need regarding the cost associated with Rural Delivery. The cost analysis was based on 28 addition boxes; resulting in a cost of \$4596.60.

The Rural Cost Analysis has been amended to reflect 80% of the PO Box customers; or 156, resulting in a cost analysis of \$ 23,713.17. Page 15 and 17 of the docket have been amended to reflect this change. The new cost for alternate service still nets a savings of \$29,335.83 annually, and will be reflected in the revised proposal.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

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Post Office Survey Sheet

Post Office Name ETNA ZIP+4 13062-9998
Congressional District NY - 24 Date 07/25/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Lease expires 06/30/2011 30 day termination clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
Freeville Post Office

5. List potential CPO sites.
N/A

6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No

If yes, please identify them by name and address.

1. Project Puffin National Audobon 159 Sapsucker Woods Rd Ithaca NY 14850 2. Etna Community Association PO Box 425 Etna NY 13062 3. Fingerlakes Family / Ithaca Child PO Box 242 Etna NY 13062

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
PM position is vacant. If there is a PMR, clerk or carriers, POOM will review vacancies elsewhere

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR one less stop Collection box removed unless on carriers line of travel no lock pouch

How many Post Office boxes are installed? 268

How many Post Office boxes are used? 156

What are the window service hours? 08:00 to 12:00 and 13:30 to 17:30 M-F

08:15 to 12:00 S

What are the lobby hours? 08:00 to 12:00 and 13:30 to 17:30 M-F

08:15 to 12:00 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
none known

Post Office Survey Sheet(continued)

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? none known	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. Community Center. The PO is currently in the Community Center	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? none known	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	Add Aux or split if needed
c.	How many boxes and miles will be added to the route?	156, box 1.00 Miles
d.	What would be the additional annual expense if the route is increased?	23713
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

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Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: ETNA
Office Zip+4: 13062 -9998 District: ALBANY PFC

1. Enter the number of additional
boxes to be added to the route 156 x 3.64 hours per year 567.84

2. Enter the number of additional
miles to be added to the route 1.00 x 10.40 hours per year 10.40

Total time added to the route 578.24

3. Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting
Officer) 35.00

Total additional compensation (HCR hourly rate x total time added to the route) 20,238.40

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Rural Route Cost Analysis Form

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Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: ETNA
Office Zip+4: 13062 -9998 District: ALBANY PFC

1. Enter the number of additional
boxes to be added to the rural route 156

2. Enter the number of additional
miles to be added to the route 1.00
Enter the volume factor 2.32

Total (additional boxes x volume factor) 361.92

3. Enter the number of additional boxes
to be added to the rural route 156
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 156.00 x 2.00 Min 312.00

Total additional box allowance 312.00

4. Enter the number of additional daily miles to be added to
the rural route 1.00 x 12 Mileage
Standard 12.00

Total additional minutes per week
(miles carried to two decimal places) 685.92

5. Total additional annual minutes
(additional minutes per week year) 685.92 x 52 Weeks 35,667.84

6. Total additional annual hours
(additional annual minutes/
60 minutes per hour) 35,667.84 / 60 Minutes 594.46

7. Enter the rural cost per hour (see
national payroll summary report – rural
carrier, consolidated) 39.89

Total Annual Cost (additional annual hours x rural cost per hour) 23,713.17

8. Enter lock pouch allowance (if applicable) 0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 23,713.17

RE: Etna NY
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June 22, 2011

Memo to the record. On 05/16/2011 U.S. Representative Richard Hanna sent a letter to Michelle Krul, Manager Post Office Operations regarding the future of the Etna Post Office.

As per Michelle Krul, Maureen Marion, Communications Program Specialist would respond to the U.S. Representative.

Representative Hanna's letter has been added to the Etna official records.

Jane Wolfgang

Jane Wolfgang
A/Optimization Coordinator

29



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Etna Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not have a P.O. Box at the Etna office, but I choose to do all of my postal business there because it is near my house and the service has consistently been excellent. I generally choose USPS over the private carriers because I always have good service at Etna. If Etna closes I will have to travel further to do my business and will probably not be able to make the business hours of the other post offices, so will use UPS or Fed Ex.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

As other patrons will describe, Etna Post office has local historical significance. Currently, it serves as a gathering place for community members as so many are there to use P.O. boxes. Having a Post office in our community also makes our community more attractive to home buyers. Therefore loss of the post office will decrease our home values in a difficult market and reduce neighborhood cohesiveness.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The Etna Post office provides a valuable service to postal patrons and gives the community a favorable impression of the USPS. Because of its role in our community as a historical site and community gathering place, and its excellent service, it instills a sense of loyalty in the patron and keeps us coming back instead of using private companies.

Name of Postal Customer

Dr. Leela Noronha

Signature of Postal Customer

Mailing Address

36 Etna Rd

City, State, and ZIP Code

Ithaca, NY 14850

Date

7/21/11

Memo to the Record:

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ETNA

Attached are Customer Comments, questionnaires, and/or letters received:

 After the 60 day comment period, but before the study was sent to Headquarters for a final determination.

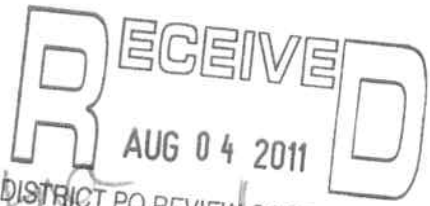
 ✓ After the 60 day comment period and after the study was sent to Headquarters for a final determination.
(Comments received untimely to be considered as part of the study)

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07/25/2011

KALAY MORDOCK
150 ETNA RD
ITHACA, NY 14850



DISTRICT PO REVIEW COORDINATOR
ALBANY 12288-9311

The comments left on
Etna news helped
the board stay
Residents stay
that will not occur in
Freerville - And will the community
still be able to
use the space

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Etna Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Freeville Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Maureen Hohl
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Being it seems from this
letter the decision has
already been made don't
try to placate me by saying
that my comments will be
seriously considered.

① it is out
of my way
completely to
go to Freeville
so I will now
be going to a much bigger, more crowded post office

② There are no other business in Etna and
many people don't go to church



09/09/2011

JANE PEALO

PO BOX 173
ETNA, NY 13062

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Etna Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

Maureen Hohl
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/09/2011

CATHY PACE

PO BOX 218
FREEVILLE, NY 13068

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Etna Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Maureen Hohl", written over a horizontal line.

Maureen Hohl
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992